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From-Steubing, McGuinness & Manaras LLP

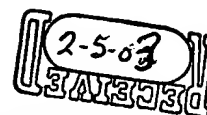
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Armstrong

Application No.: 09/753335

Filed: 12/29/2000

Title: Method and System for Personalizing an
Interactive Interface

Attorney Docket No.: 13566 120-071

Assistant Commissioner for Patents
Washington, D.C. 20231Group Art Unit:
2697

Conf. No. 8408

Examiner:
ElaheeRESPONSE UNDER 37 CFR 1.111

Dear Sir:

Reconsideration and re-examination of this application is respectfully requested in view of the below amendment and remarks, made in response to the Office Action of November 5, 2002. A clean copy of the claims is attached hereto.

In the claims:

1. (Amended) A method for allowing a user to provide personalized prompts associated with communication management options presented by a first interactive voice response service on behalf of the user, the method comprising the steps of:
 - maintaining access codes respectively associated with the communication management options;
 - receiving a selected access code from the user via a second interactive voice response service different from the first interactive voice service;
 - recording the personalized prompt for [the] a communication management option associated with the selected access code via the second interactive voice service; and

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